

UTILITY ASSISTANCE



UTILITY SERVICES

Rhode Island Home Energy Assistance Program (RIHEAP)

RIHEAP helps income eligible families pay their heating bills and provides energy crisis emergencies. Visit your local CAP agency to apply.

Income guidelines:

<http://www.dhs.ri.gov/Programs/FY2017LowIncomeGuidelines.php>

Locations: <http://www.ricommunityaction.org/>

Heating System Repair/Replacement

The heating System Repair Program may provide a one-time service to increase the heating system efficiency of owner-occupied income eligible households. In instances where heating systems cannot be made efficient and if a system meets certain requirements, the heating system may be replaced.

More information:

<http://www.dhs.ri.gov/Programs/HSRProgramInfo.php>

Weatherization Assistance Program (WAP)

The Weatherization Assistance Program helps income eligible households reduce heating bills by providing whole house energy efficiency services to houses *that already qualify for* RIHEAP.

More information:

<http://www.dhs.ri.gov/Programs/WAPProgramInfo.php>

Appliance Management Program (AMP)

If your household qualifies for RIHEAP, then you also qualify for a home visit with a CAP auditor who will review the electric bills and energy use. The auditor will give ideas to help save energy and money as well as replace inefficient light bulbs and other small devices.

More Information: <http://www.dhs.ri.gov/>

Additional Assistance

For those who do not qualify for the listed programs:

- **Contact 2-1-1** (*or visit* <http://www.uwri.org/get-help-2-1-1/>)
- **JOE-4-OIL** offers free heating oil to people in financial need. (1-877-563-4645)

- **The Rhode Island Good Neighbor Energy Fund** offers one-time grants for heating assistance to low-income families that do not qualify for RIHEAP. Visit their website for office locations | (401) 444-0600, <http://www.rigoodneighbor.com/>
- **Keep the Heat On!** Churches and charities of Providence help heat the homes of those who have nowhere to turn to. (401) 421-7833, <http://www.heatri.com/>
- **Avoid Utility Shut-Off:** The George Wiley Center offers emergency utility assistance. (401) 728-5555, 32 East Ave, Pawtucket <http://www.georgewileycenter.org/>
- **Jonnycake Center** offers financial assistance to clients unable to meet the expenses of basic needs, such as heat, housing, utilities, and education. <http://www.jonnycake.org/>
- **St. Vincent DePaul** offers help with heating assistance. For locations visit: <http://www.svdpri.org/>

Tips on saving energy at home:

www.energysavers.gov

TELEPHONE ASSISTANCE

Landline Phone Assistance

Cox and Verizon offer programs that provide a discount on monthly local telephone bills.

Contact Verizon: (401) 383-2000

Contact Cox: 1(800) 483-2000

Cellphone Assistance

Free mobile phones with monthly minutes available to income-eligible families.

- Access Wireless 1-800-900-5899
- Budget Mobile 1-888-777-4007
- Cintex Wireless 1-800-826-0942
- Lifeline America 1-888-225-5322
- Life Wireless 1-888-543-3620
- Safelink Wireless 1-800-723-3546
- TerraCom Wireless 1-888-716-8880
- True Wireless 1-877-412-1919