

Utility Assistance

Utility Services

Low Income Home Energy Assistance Program (LIHEAP)

LIHEAP helps income eligible families pay their heating bills and provides for energy crisis emergencies. Visit your local CAP agency to apply.

[Low Income Home Energy Assistance Program \(LIHEAP\) | RI Department of Human Services](#)

Heating System Repair/Replacement

The Heating System Repair Program may provide a one-time service to increase the heating system efficiency of owner-occupied income eligible households. In instances where heating systems cannot be made efficient and if a system meets certain requirements, the heating system may be replaced.

[Heating System Repair and Replacement Program \(HSRRP\) | RI Department of Human Services](#)

Weatherization Assistance Program (WAP)

The Weatherization Assistance Program helps income eligible households reduce heating bills by providing whole house energy efficiency services to houses that already qualify for LIHEAP.

[Weatherization Assistance Program \(WAP\) | RI Department of Human Services](#)

Appliance Management Program (AMP)

If your household qualifies for LIHEAP, then you also qualify for a home visit with a CAP auditor who will review the electric bills and energy use. The auditor will give ideas to help save energy and money as well as replace inefficient lightbulbs and certain appliances.

Contact your local CAP for more information. [Rhode Island Community Action Association | RICAA \(ricommunityaction.org\)](#)

Additional Assistance

For those who do not qualify for the listed programs:

- **Contact 2-1-1** (or visit) [211 - United Way of Rhode Island \(unitedwayri.org\)](#)

- **JOE-4-OIL** offers free heating oil to people in financial need. (1-877-563-4645)
- **The Rhode Island Good Neighbor Energy Fund** offers one-time grants for heating assistance to low income families that do not qualify for LIHEAP. Visit their website for office locations. [Good Neighbor Energy Fund - United Way of Rhode Island \(unitedwayri.org\)](#)
- **Keep the Heat On!** Churches and charities of Providence help heat the homes of those who have nowhere else to turn. (401) 421-7833 [Keep the Heat On - Providence, RI \(heatri.com\)](#)
- **Avoid Utility Shut-off:** The George Wiley Center offers emergency utility assistance. (401) 728-5555 [The George Wiley Center](#)
- **Jonnycake Center** offers financial assistance to clients unable to meet the expenses of basic needs; such as heat, housing, utilities and education. [Jonnycake | Serving Families Since 1975](#)
- **St. Vincent DePaul** offers help with heating assistance. For locations visit: [SVDP Rhode Island | Faith. Friendship. Service. \(svdpri.org\)](#)

Tips on saving energy at home:
[Energy Saver | Department of Energy](#)

TELEPHONE ASSISTANCE

Landline Phone Assistance

Cox and Verizon offer programs that provide a discount on monthly local telephone bills.

Contact Verizon: (401) 383-2000

Contact Cox: 1-800-483-2000

Cellphone and Internet Assistance

Lifeline helps individuals and families with a low income get discounted telephone or internet service. Learn if you are eligible, how to apply, and how to get help with your service.

[Get help paying for phone and internet service | USAGov](#)

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